



Mille Lacs Health System

Notice of Nondiscrimination and Accessibility

Mille Lacs Health System complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, creed, religion, national origin, gender, gender identity, age, sexual orientation, genetic information, marital status, disability or, military or veteran status.

Mille Lacs Health System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Mille Lacs Health System has failed to provide these services or discriminated in another way on the basis of race, color, creed, religion, national origin, gender, gender identity, age, sexual orientation, genetic information, marital status, disability or, military or veteran status, you can file a grievance with:

Civil Rights Coordinator

Amy Ninham, CFO
Mille Lacs Health System
200 Elm Street North
Onamia, MN 56359
Phone: 320-532-2581
Email: aninham@mlhealth.org

You can file a grievance in person or by mail, phone, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

Phone: 1-800-368-1019

TDD: 1-800-537-7697

Complaint forms are available at:

<https://www.hhs.gov/ocr/complaints/index.html>