

PLAIN LANGUAGE SUMMARY OF MILLE LACS HEALTH SYSTEM'S FINANCIAL ASSISTANCE POLICY

Mille Lacs Health System ("the health system") offers financial assistance under its Financial Assistance Policy.

Financial assistance will be given to an individual whose total income meets the following criteria.

- If annual income and total assets are less than 100% of Federal Poverty Guidelines ("FPG"), financial assistance is 100%.
- If between 100% and 110% of FPG, financial assistance is 90%.
- If between 110% and 120% of FPG, financial assistance is 80%.
- If between 120% and 130% of FPG, financial assistance is 70%.
- If between 130% and 140% of FPG, financial assistance is 60%.
- If between 140% and 150% of FPG, financial assistance is 50%.
- If between 150% and 160% of FPG, financial assistance is 40%.
- If between 160% and 170% of FPG, financial assistance is 30%.
- If between 170% and 180% of FPG, financial assistance is 20%.
- If between 180% and 190% of FPG, financial assistance is 10%.
- If between 190% and 199% of FPG, financial assistance is 5%

Financial assistance is limited to emergency medical care and other medically necessary care. Physician charges may not be eligible for financial assistance. See the Financial Assistance Policy for a list of physicians who are and are not eligible for financial assistance.

Copies of the Financial Assistance Policy, plain language summary and application are available through the following methods.

- Online at mlhealth.org/submit_bill_pay
- In-Person in the health system's emergency room or any admission area.
- By calling (320) 532-2655 or (320) 532-2651 or (320) 532-2641.

Depending on the individual's preference, requested documents will be provided by mail, by email, or by fax. All copies are provided free of charge.

Completed financial assistance applications, including all required information and documentation, may be submitted to Patient Financial Services through the following methods:

- In-person delivery: Patient Accounts Manager, 200 N. Elm St., Onamia
- Mail: Patient Accounts Manager, PO Box A, 200 N. Elm St., Onamia, MN 56062
- Fax: Patient Accounts Manager, (320) 532-2658

An individual who qualifies for financial assistance will not be required to pay more for emergency medical care and other medically necessary care than the amount generally billed to individuals who have insurance covering such care.

An individual who has questions about financial assistance or who would like assistance with the application process can contact the health system's Patient Accounts Self-Pay Representative by calling (320) 532-2655, or (320) 532-2651, or the Patient Accounts Manager at (320) 532-2641. You can also visit the Patient Accounts Office at 200 North Elm Street in Onamia.